

2

SUCCESS STUDY: Large North American Transportation Company



Large transportation logistics company in North America with more than \$2B in revenue and 10,000 trucks.

CHALLENGE

- Managed a staggering amount of data and paperwork—everything from load logistics and scheduling to payments, collections and invoicing.
- Work outpaced staff’s ability to get it done; amount of time spent tracking invoices and chasing payments was significant.

RESULTS

Using RPA, the company’s key results included:

- 9,000 times faster completion of research tasks, such as tracking the status of invoices.
- A software robot found more than \$150,000 that could be processed in 30 days or less.
- 40 hours per month manual research time reduced to 1 hour or less per month.

“If Kofax Kapow discovers a problem or unexpected delay, it notifies the team so they can address any outstanding requirements. The minute there’s a problem, we solve it, which turns into immediate cash flow. The executives like that.”

- **Company representative, Large North American Transportation Company**

